

NOW

CATHOLIC<sup>™</sup>  
Super

NOW for Members March 2010, Issue 8

Catholic Super and  
National Catholic  
Superannuation Fund  
are merging into one  
fund on March 31 2010.





## A WORD FROM THE CEO

2010 will be an historic year for Catholic Super and National Catholic Superannuation Fund as together we honour the past and build a future as “one”. We will be exploring new opportunities and achieving goals together as from the 31 March.

In the merger process, Catholic Super is the successor fund and will therefore continue after the merger as a national Catholic super fund providing our quality services to over 76,000 members and more than 4,000 employers Australia-wide.

The merger will give us additional improved capacity to fulfill and expand our services to members and being “one” means we will be able to deliver better outcomes to members in investments, client services, compliance, marketing and governance.

In addition to undertaking the merger, Catholic Super will be changing its administration platform and provider. After an exhaustive process, Catholic Church Insurances (CCI) has been appointed as the future administrator for Catholic Super.

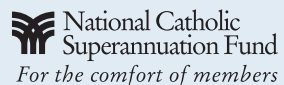
I am confident that CCI’s commitment to Catholic Super members will provide an enhanced and improved administration system going forward and that they have the capabilities to manage a nation wide Catholic fund.

The move to a new administration system is a significant exercise and there will be a transition period during which members’ interactions with Catholic Super could be interrupted. These include online processing of various transactions such as investment switching. You can read more about the transition period later in this newsletter.

Let me assure you that throughout the transition period you will be able to contact Catholic Super by telephone, email, fax and post, and members will have access to our call centre as usual. Please note that there will be a change to the fund’s phone number and postal address. The number for the Pension Service Centre remains the same.

I see this time of change as part of the journey to achieve better outcomes for members. I am often reminded that challenges may come to nothing unless we are all prepared to respect each other through life and work together to achieve our end goal. The strength of Catholic Super is the professional staff we have engaged and the support from you, our members.

**Frank Pegan**  
Chief Executive Officer



# CATHOLIC SUPER APPOINTS CATHOLIC CHURCH INSURANCE (CCI) AS ITS NEW ADMINISTRATOR.

Our transfer to a new administrator means there will be significant system changes to be made. CCI becomes the new administration provider on 1 April 2010, and will require a period of time to ensure a smooth change over. This means that some online facilities will not be available to members and employers during the transition period from mid-March to mid-April.

As a result of moving to a new administration system, there are a few changes that you'll need to be aware of and some key dates to note.

## Pension members

Some pension members will experience a change to their payment in March – pension payments due and payable on the 27th March will be brought forward to around the 14th March. This is a one-off occurrence and is being put in place to ensure that there will be no delay to pension payments while the transition of administration takes place.

## MemberAccess will be unavailable for a period of time.

Our online access will be unavailable from 15 March until 19 April 2010.

During this time Catholic Super will still be up and running – but the online facility will not be available. There are still a number of ways you can contact us during the transition period:

- phone **1300 655 002 (Note – that's a new phone number)**
- email **info@csf.com.au**
- fax **(03) 9934 3465 (Note – that's a new fax number)**
- write to us at, Catholic Super, GPO Box 180, Melbourne 3001 **(Note – that's a new address)**

If, during the transition period, you wish to carry out a transaction that you would normally do online, please be aware that you will have to choose a different means.

Let's say that you wish to switch investment options. You will have to download and print an *Application to change investment mix* form from our website, **www.csf.com.au**. When you have completed the form you can fax it to us, or scan it and email it to **info@csf.com.au** or post it to Catholic Super, Reply Paid 180, Melbourne VIC 3001.

## All members will have to re-register for online access from 19 April 2010.

Due to security reasons, we are not able to transfer members' password details to CCI. So even if you were registered before we changed administrators, we do have to ask all of our members to re-register for Member Online from 19 April. It is easy to register, you simply provide a few key account details and nominate a password and you are done. You can then access your account online straight away.

**Look out for a letter or check your inbox before the 19th April as we'll send you a reminder!**



## Member Online will look different

All the functions will be the same, but because it is a new system the site will look different to what you are used to. It may take you a few times online to get used to the new look and feel.

We are in the process of updating our online resource tools for you, so you will have help if you get stuck.

### MemberAccess – online account access moving to a new home!

The change to a new administrator means our online account facility, MemberAccess, is moving to a new home with CCI.

It will also have a name change and be called Member Online. From now on, you will see that we will refer to our online account facility as Member Online.

In the new Member Online, we have made sure that you will still be able to do all the things you've done online before.

You will be able to access your account details, balance and transactions, update your personal details, switch investment options online, view your annual statements online and view your beneficiary information.

For pension members the new online withdrawal facility will be available as well as the ability to specify your drawdown choice for your pension payments.



# INVESTMENT UPDATE



Over the last nine months the International Monetary Fund has three times revised upwards its forecasts for world economic growth in 2010. What this is telling us, is that the speed of the recovery of the world economy since the despair of the Global Financial Crisis has exceeded nearly all expectations.

One consequence of that is that share prices have risen far further and faster than most expected. This has been reflected in a strong recovery in the returns of Catholic Super's various diversified options. For example, the Balanced Option had a return of 11% for the first seven months of the 2009-2010 financial year.

However, the much stronger outlook for the world economy as a whole masks a very wide discrepancy between expectations for the developed countries and those for the major developing countries.

The most recent official forecasts for the US, Japan and Europe are suggesting economic growth of just 2% per annum for the next two years.

In sharp contrast the forecasts for China and India are 10% and 8% respectively. In short, more than half of the world's economic growth over the next few years will be in the developing countries and most particularly, China.

As important as China is today, the growth in the Chinese economy over the next ten years will exceed the total size of the Chinese economy today. In fact, in \$US terms the growth in China over the next decade will see it very close to passing the US as the world's largest economy.

There is no developed economy better positioned to benefit from this than Australia. We are already China's largest supplier of mineral commodities. We are also the major overseas destination for Chinese students and we are very well positioned to become a major tourist destination for an increasingly affluent Chinese middle class.

China's growth will also benefit a large number of other emerging markets, such as Brazil and Russia, which are deriving enormous benefits from China's growth through their commodity exports.

The emergence of China has become a major theme in our portfolios. Relative to many other super funds we have more invested in Australian shares, emerging market shares and emerging market private equity. These are all sectors that will be strongly favoured by Chinese growth.

Conversely we have somewhat less invested in the old world markets of the US, Japan and Europe. While some companies in these markets will do very well due to innovation or their own business with China, relatively slow economic growth will make it more difficult for these share markets to perform strongly.

While it is never possible to know what markets will do in the short term, we are trying to manage the Fund's portfolios for the best medium to long term returns that we can find. We are confident that the China based strategies that we have adopted will significantly increase the probability of the Fund performing strongly over coming years.

## **Tim Hughes**

Chief Investment Officer

# INSURANCE – Is your family fully protected?

Fifty percent of Australians are under-insured and most are unaware of it.

Insurance is about protecting the people and things that are important to you – your family, your health and your lifestyle.

**Could you still manage your mortgage payments if you were ill and unable to work?**

**Could you afford your children’s education?**

**Would your partner have to take unpaid leave from work to look after you?**

**If you died, would your family be able to manage hospital and funeral expenses as well as continuing the lifestyle they were used to?**

Don't be the one out of every two Australians who is under-insured. Take the peace of mind test. Go to our website [www.csf.com.au](http://www.csf.com.au) and click on **Calculators** from the **Quick links** list. Select the **Insurance – do I have enough** calculator and fill in your details. The calculator will show whether your insurance is adequate for your needs.

If you need additional insurance, consider applying for it through Catholic Super. Premiums come out of your super, not your take home pay. Because we purchase group insurance on your behalf, costs are generally lower than if you buy it retail.

## Income Protection cover. Automatic increase available.

When you are due to receive a salary increase, we urge you to take the opportunity to review your Income Protection cover. You can apply for an automatic increase to your Income Protection cover within 45 days of a pay rise.

To receive the increase in cover without having to provide evidence of health, all of the following conditions must be met:

- Your application must be received by Catholic Super within 45 days of the effective date of the salary increase.
- The new level of cover cannot exceed 17units of cover or 85% of your earned income.
- Your employer must confirm the salary increase.
- You have not been granted an automatic increase in the previous 12 month period.
- Your benefit increase cannot exceed 25% of your existing benefit.
- You are 'at work' on the date the increased cover commences.

You can find the application forms you need and definitions of 'earned income' and 'at work' on our website [www.csf.com.au](http://www.csf.com.au).



## Applying for additional cover

**You now have a number of options for applying for additional insurance cover with Catholic Super.**

- 1 Fill in a form and post it in.  
(Download the *Application for Insurance Cover form* from our website)
- 2 Schedule a tele-interview with a representative of our insurer, Tower Australia, or
- 3 Arrange to meet a CSF Financial Services planner to complete an online application.

If you prefer option 2 or 3 you will have to call us to arrange suitable times. These options enable you to find out the outcome straight away.

If you choose a tele-interview, you will be asked for your membership details and a phone number and suitable time to be contacted for the tele-interview. We will need at least one day's notice to enable Tower to schedule the interview.

If you would prefer to meet a financial planner to use the online application option, you need to call **1300 550 273** to arrange an appointment time.

The team at CSF Financial Services can assist if you require more information about your insurance needs. Simply call **1300 550 273**.

It pays to belong™



[www.csf.com.au](http://www.csf.com.au)

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Note. Phone number from 1 April 2010 will be **1300 655 002**



**Kim Selby Photography**  
[www.kimselbyphotography.com](http://www.kimselbyphotography.com)

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